

From: [REDACTED]
To: [REDACTED]
Sent: Thursday, May 12, 2005 7:24 PM
Subject: Re: mustang pictures

[REDACTED]

I e-mailed you back the next day....but I will try again. Please do not have anyone do anything....My shop will cover all needed repairs at no cost as I mentioned on the phone last time we talked. I am Home right now if you would like to call [REDACTED] but it seems the estimates they are giving you are way way out of the ball park. As I said we are coming up that way before June 1st and if you will allow me once more this will not cost you a dime. Pick up and delivery are free, the warranty work is free, wgat do you have to lose? I am a man of my Word [REDACTED] and I will correct what errors you found and address other issues that seem to be popping up here.

Thanks,

[REDACTED]
----- Original Message -----

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Sent: Thursday, May 12, 2005 6:14 PM
Subject: mustang pictures

[REDACTED] I didnt hear back from you about the dash, but I think I have decided against putting any more money into the car, considering the condition I received it in. Attached are a few pictures to show what I found. I am at a loss for what to do. The car is in much worse shape than when it left.

There is a considerable amount of rust all over the car; front sheet metal, front suspension, rear end, rear suspension and sheet metal, inside the trunk, parts of the interior, lights and many parts of the engine and engine compartment and related items. All were clean, painted and rust free before. That compound is all over everything inside and out. None of the body panels seem aligned or gapped correctly including the doors, hood and trunk. The bumpers are not aligned; front is too far over to the passenger side and it hitting the front valance, the rear bumped is lower on one side tha the other. It didnt click with me at first, but I am wondering why the bumpers were replaced at all, they had no rust or damage when they left here. I can only guess they rusted like the rims. Both i do no think i should pay for. There is also the items that were not completed, steering, rear end and breaks all seem untouched. The two rear break drum back plates will have to be replaced, they are coorded badly. Much of the underneath of the car will need to be stripped, rusted treated, undercoated and painted. Basicaly it seems the entire car will need to be disassmbled to take care of rust and clean out all of the compound. Redoing everything I had done and what was done down there. Also the interior will need to be pained the proper satin black. As you can probably guess I do not feel good about sending the car down there again. I have no idea what to do and i have worn myself out worrying about it. I have no idea how to get the engine and underneath of the car back to what it was and get the items you were supposed to do in the condition promised. I have talked to a few shops about redoing the car. Even had one guy come look at it, the shop i told you was near me and estimates are running 30,000 to 40,000. Even without touching anything under the car but the engine, area estimates are around 20,000 to 25,000.